

Connect with Comerica



At Comerica, the well-being of our clients, employees and communities is our priority. We are actively monitoring the Novel Coronavirus (COVID-19) situation, and Comerica has extensive plans in place to handle situations such as this to ensure our clients' funds remain protected and accessible.

We are taking proactive measures out of an abundance of caution to protect the health and well-being of our colleagues and clients. We have implemented our work-from-home protocol and planned for business operations and banking services to continue.

Comerica is committed to raising your expectations and maintaining the best service and delivery while we all are taking the necessary precautions. We understand you may want to ask questions and perform banking transactions and inquiries; therefore, we are providing a few simple ways to connect with Comerica. Of course, you can **contact your Wealth Advisor** with any questions. Thank you for your understanding and for allowing us to serve you.

I want to: Stay up to date on what Comerica is doing to help keep customers, employees and communities safe.

I want to: Contact Comerica Wealth Management.		
Comerica Wealth Office Near Me	comerica.com/wealthoffice	comerica.com/wealthoffice
Comerica Trust	877.888.0958	comerica.com/wealthoffice
Comerica Investment Management	877.888.0958	comerica.com/wealthoffice
Comerica Private Banking	877.888.0958	comerica.com/wealthoffice
Comerica Wealth Planning	877.888.0958	comerica.com/wealthoffice
Comerica Insurance Services	844.835.7642	Comerica Insurance
Comerica Securities, Inc.	800.232.6983	Comerica Securities
Comerica Banking Centers	Comerica Locator	

I want to: <u>Talk to a Comerica Representative</u> comerica.com/contactus, bank by phone, or bank by mail.			
Eastern Time Zone	800.266.3742	Self-Service: 24 Hours a Day	M-F 8:00 am - 8:00 pm ET
Central Time Zone	800.925.2160	Self-Service: 24 Hours a Day	M-F 7:00 am - 7:00 pm CT
Mountain/Pacific Time Zone	800.522.2265	Self-Service: 24 Hours a Day	M-F 8:00 am - 6:00 pm PT
TDD	800.822.6546	Self-Service: 24 Hours a Day	M-F 8:00 am - 8:00 pm ET
Bank by mail	Comerica offers Bank by Mail service to those customers who may be impacted by recent events.	MI/TX/CA	COMERICA BANK P O BOX 2249 San Jose, CA 95109-2249
		FL	COMERICA BANK 1675 North Military Trail, Ste. 600 Boca Raton, FL 33486

I want to: Check my balances, make transfers and pay my bills and people.			
<u>Comerica Web Banking</u> ¹	888.444.9876	Online Banking Customer Service	M-F 8:00 am - 9:00 pm ET
	Login: Log In: https://www.comerica.com/personal-finance.html Mobile App available wherever you get your mobile phone apps.		
<u>Comerica Bill Payment</u> ²	888.444.9876	Online Banking Customer Service	M-F 8:00 am - 9:00 pm ET
	Login: Log In: https://www.comerica.com/personal-finance.html Mobile App available wherever you get your mobile phone apps.		
<u>Zelle</u> ³	Send or request money to the people you know <i>Zelle</i> within the Comerica Mobile Banking® App and Comerica Web Banking®		
	Private Banking clients	Contact your Private Banker	comerica.com/wealthoffice

I want to: Access my Comerica Securities brokerage accounts to check balances, portfolio holdings, account activity, order status, cost-basis information, account statements, tax statements, and trade confirmations.

Comerica Securities Online⁴	800.232.6983	Brokerage Services
	Login: https://comerica.netxinvestor.com/web/comerica/login	
Additional Questions?	Contact your Comerica Securities, Inc. Financial Consultant	

I want to: View my Comerica managed investments and deposit accounts.

Comerica Wealth Connect⁵	888.444.9876
	Login: https://comerica.netxinvestor.com/web/comerica/login

I want to: Report a lost/stolen credit card, debit card or checks.


Credit Cards (Issued by Elan Financial Services)	866.486.1015	Card Member Service
Home Equity Line of Credit Equity Access Card	855.451.9201	Customer Service
Comerica Debit Card or ATM Card	800.572.6620	Outside the U.S. or Canada 734.632.5181
Lost or stolen checks	California and Arizona:	800.522.2265
	Texas:	800.925.2160
	Michigan, Florida-all other states:	800.266.3742

I want to: Get assistance with my personal and private banking loans.

home equity line of credit fixed equity loan personal line of credit	855.451.9201	M-F 7:00 am to 7:00 pm CT
Private Banking	Contact your Private Banker	

I want to: Get alerts and reminders from Comerica Bank.

Get Alerts and Reminders	<p>Text JOIN to 29688 to sign-up for Comerica Bank alerts and reminders.</p> <p>By opting in you agree to receive notifications from Comerica Bank Alerts short code 29688.</p> <p>Message and data rates may apply. 10 msg per month. You may receive alerts until you choose to opt out of this service by texting STOP to any of our messages. Text HELP to Comerica Bank Alerts for assistance.</p>
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Comerica Bank. Member FDIC
 Equal Opportunity Lender 
 NMLS ID 480990

⁴Depending on internet availability
 Microsoft is a registered trademark of Microsoft Corporation in the United States and/or other countries. Quicken is a trademark of Intuit, Inc., registered in the United States and other countries.

Refer to the user agreement addendum for the Comerica External Transfer service which supplements the Comerica Web Banking Terms and Conditions for details. Fees may apply for using the Comerica External Transfer service and Comerica Person to Person Transfer service offered through Comerica Web Banking. Additional fees may apply. Refer to the user agreement addendum for the Comerica External Transfer service which supplements the Comerica Web Banking Terms and Conditions for details.

Limitations and fees may apply. Must be enrolled in Comerica Web Banking. Refer to the user agreement addendum for the Comerica External Transfer service which supplements the Comerica Web Banking Terms and Conditions for details.

²To view the Comerica Web Banking Terms and Conditions, log into Comerica Web Banking and click on the Self-Service tab. There is no monthly fee for Comerica Web Bill Pay for Comerica Platinum Circle Checking[®], Rich Rewards[®] Checking and Premier Checking accounts. For Access Checking with direct deposit there is no monthly fee for Comerica Web Bill Pay. Without direct deposit, Access Checking customers receive the first 12 months of Comerica Web Bill Pay for no monthly fee. After 12 months, Comerica Web Bill Pay is just \$6.95 per month. Fees may apply for using the Comerica External Transfer service and Comerica Person to Person Transfer service offered through Comerica Web Banking. Additional fees may apply for expedited payment delivery.

Comerica will bear the responsibility for any late-payment related charges (up to \$50) should a payment arrive after its due date, as long as your payment was scheduled in accordance with Comerica Web Banking Terms and Conditions.

Cutoff time for next day overnight check request is 4 PM EST.

³Must be enrolled in Web Banking and *Zelle* to use *Zelle*. Must have a bank account in the U.S to use *Zelle*. *Zelle* is to be used for personal payments between friends, family and the people you know. We do not recommend that you use *Zelle* to send payments to people you do not know. To view the Send Money with *Zelle* Terms and Conditions, log into Comerica Web Banking and click on the Self-Service tab.

Transactions typically occur in minutes between enrolled users. If a recipient is not enrolled with *Zelle*, it could take 1 to 3 business days to receive the money once the enrollment is completed. *Zelle* is to be used for personal payments between friends and family. We do not recommend that you use *Zelle* to send payments to people you do not know. Comerica Web Invoicing and Comerica Web Pay Express powered by PopMoney is still available for Small Business accounts.

Zelle and the *Zelle* related marks are wholly owned by Early Warning Services, LLC and are used herein under license.

⁴COMERICA SECURITIES, INC. MEMBER FINRA/SIPC

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⁵Comerica's Wealth Management team consists of various divisions of Comerica Bank, affiliates of Comerica Bank including Comerica Bank & Trust, N.A., and subsidiaries of Comerica Bank including World Asset Management, Inc.; Comerica Securities, Inc.; and Comerica Insurance Services, Inc. and its affiliated insurance agencies. World Asset Management, Inc. and Comerica Securities, Inc. are federally Registered Investment Advisors. Securities products and services are offered through Comerica Securities, Inc., which is a broker/dealer, federally Registered Investment Advisor and member FINRA/SIPC. Insurance products are offered through subsidiaries of Comerica Bank, and its affiliated insurance agencies. Securities and other non-deposit investment products are not insured by the FDIC, are not deposits or other obligations of, or guaranteed by, Comerica Bank or any of its affiliates, and are subject to investment risks, including possible loss of the principal invested.

Comerica Bank and its affiliates do not provide tax or legal advice. Please consult with your tax and legal advisors regarding your specific situation.