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How to Enroll for Mobile Alerts

[Enabling New Alerts on Smartphone/Tablet](#)

[Enabling New Alerts on Web Banking](#)

Enabling New Alerts on Device for Push Notifications Only-

*In order to enroll in Mobile Alerts, customers must now have a Web/Mobile Banking account.

*Push notifications are only available through the Comerica Mobile Banking ® App through your smartphone or tablet.

Step 1- Login to the Mobile Banking App

Step 2- Navigate to the More Menu

Step 3- Select the Alerts Tile

Step 4- Turn on Push Alerts (located in the Alerts menu) by sliding the toggle to 'ON' or checking the check box.

Step 5- Select the Account Alerts tile – a list of eligible accounts will display

Step 6- Select an account to enable for alerts by clicking the '+' sign next to the account

Step 7- Click Add New Alert- Available Alerts will display

Step 8- Enter the threshold amount or enable the alert by sliding the toggle to 'ON' or checking the check box.

Step 9- Once all alerts for the account are set up, click the Save button.

Enabling New Alerts on Web Banking for Text and Email Notifications- This can be done on the Mobile Tab within Web Banking. If you have already enrolled in Mobile Alerts on your mobile device and you don't wish to set up text or email notifications, you may skip these instructions.

Step 1- Login to Comerica Web Banking®

Step 2- Navigate to the Mobile Banking tab

Step 3- Click on the My Alerts tab

Step 4- To set up an Account Alert

- a) Click on Add New Alert Button
- b) Select the alert from the 'Alert Me When' drop down
- c) Select the account to be alerted on from the 'For Account' drop down
- d) Enter the Alert threshold, if applicable
- e) Select the device(s)/email to receive the alert
- f) Click the Save button

Step 5- To Set up a Scheduled Alert

- a) Click on the Add New Alert button
- b) Select the alert from the 'Alert me when' drop down
- c) Select the account to be alerted on from the 'For Account' drop down
- d) Select the frequency for the alert
- e) Enter the date the alert is to start and the time of day the alert is to be received
- f) Select the device(s)/email to receive the alert
- g) Click the Save button

If you have any problems disabling your current Mobile alerts or enabling the new Mobile alerts, please visit a Comerica Banking Center.