Photo Credit: Comerica customer Silicon Ranch's flock of sheep moving under solar panels at Snipesville Solar Farm

"Global issues like climate change require a comprehensive approach, including actions at the local level. Comerica's Core Value of 'The Bigger Possible' reflects our approach to environmental issues. We strive to support solutions needed for a more sustainable world and thriving economy. By reducing our own environmental footprint, and supporting customers who do the same, our local acts can deliver global impacts."

#### **Scott Beckerman**

Senior Vice President, Director of Corporate Sustainability

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CEO Letter

# **Environment**

Protecting and preserving the environment is important to the health and well-being of the people, businesses and communities we serve. As a bank, Comerica is uniquely positioned to help address one of the world's greatest challenges — combating climate change — and more broadly supporting sustainability initiatives across our entire value chain.

We recognize the impact we have through our customer relationships, and we believe the best way to meet the needs of a greening economy is to work with our customers. Comerica is committed to helping them adapt to a changing business and planetary climate in support of their own sustainability goals. We are also committed to reducing our environmental footprint and were one of the first U.S. regional banks to pledge to reduce our Scope 1 and 2 emissions by 100% by 2050. As of year-end 2023, we reduced these emissions 57% compared to 2012. Beyond our own and our customers' operations, we have several programs in place to drive sustainability awareness of our suppliers and colleagues.

# **Climate Change**

Comerica's Corporate Responsibility Platform includes a commitment to address climate change because we understand that a changing climate is creating conditions that impact our organization and our customers.

Stakeholders are increasingly identifying climate change as a significant risk and are seeking to better understand how companies, including banks, are assessing these risks. We recently formalized our key climate-related priorities, which are composed of both inward- and outward-facing aspects, to build on the 16 years of progress of our sustainability program.

## **Supporting Customers**

We are committed to working with our customers to meet their evolving needs in a greener economy.

#### **Integrating Climate**

We will work to integrate climate matters into our strategy, lines of business and approach to risk management.

## Reducing Our Emissions Footprint

We continue working to reduce Comerica's associated GHG emissions.



<sup>12</sup> When Comerica's 2050 operational emissions reduction goal was initially set, it was a 100% reduction of our Scope 1 and 2 real estate-related GHG emissions from 2012 to 2050, which covered 99% of our Scope 1 and 2 GHG emissions. In 2021, we extended our goal to include our Scope 1 travel GHG emissions so that all Scope 1 and 2 GHG emissions are included in the goal.

Colleagues

## **Climate-Related Commitments and Reporting**

We have a long history of transparent climate-related disclosures, starting with the development of an **Environmental Policy Statement** in 2008, issuance of our first CDP Climate Change Response in 2009 and our first disclosure of green lending in 2010.

## **Environmental Policy Statement Commitments:**



#### **Climate**

- Measure, report and reduce our greenhouse gas (GHG) emissions
- Evaluate climate-related risks
- Increase awareness of climate-related matters with customers, suppliers and colleagues
- Seek profitable opportunities to provide climate-related products and services
- Support public policy approaches that harness the power of markets to create and implement cost-effective climate solutions



#### **Resource Conservation**

- Implement initiatives to reduce, reuse, recycle and rethink processes to decrease use of natural resources and generation of waste
- Reduce energy, paper and water consumption
- Construct new banking centers in ways consistent with our commitment to environmental stewardship
- Seek profitable opportunities to provide financial products and services to customers that promote energy conservation and efficiency, water conservation, waste reduction and other environmentally beneficial business practices
- Promote awareness among customers, colleagues and suppliers of opportunities to minimize use of natural resources and generation of waste



## Transparency and Accountability

- Provide colleague awareness training to ensure policy is implemented throughout company
- Establish systems and procedures to track and assess performance and publish external reports
- Periodically engage with external stakeholders for feedback on our sustainability performance

#### **TCFD Report**

In 2023, we published our second Taskforce on Climate-related Financial Disclosures (TCFD) Report. Consistent with the framework recommended by the TCFD, we provide detailed disclosures about our Governance, Strategy, Risk Management and Metrics and Targets related to climate change impacts.

We discuss the following key topics:

- Key milestones on our climate and sustainability journey since 2008
- Oversight by our Board of Directors, management and cross-functional committees
- Example transition and physical risks and the related time horizons
- Climate-related opportunities
- Planned climate-related actions in the short term
- Our first financed emissions disclosure on business loans, covering 58% of Comerica's 2022 total on-balance sheet assets

We encourage you to read our most recent **TCFD Report** to learn more about our approach to managing the impacts of climate change.

## **CDP** Disclosure

Since 2009, Comerica has participated in the disclosure of environmental information through CDP. As a global organization committed to compiling and comparing comprehensive datasets on corporate and city actions to affect change in their impacts to the environment, CDP provides a means for us to disclose and track our progress.

## **Recent CDP Score History**

YEAR	CLIMATE CHANGE SCORE	SUPPLIER ENGAGEMENT RATING
2023	В	В
2022	В	А
2021	В	A-

# **Reducing GHG Emissions**

In 2011, we announced our first GHG emissions reduction goal, and in 2018, we were one of the first U.S. regional banks to pledge to reduce our Scope 1 and 2 emissions by 100% by 2050.

Reducing energy consumption is key to minimizing our Scope 1 and 2 GHG emissions footprint since the majority of our direct GHG emissions are related to energy used to operate our buildings. Efficiently managing our energy use is also important to our bottom line as energy is a significant operating expense.

## **Reduction of GHG Emissions and Energy Impacts**

To guide our environmental strategy and help us reduce Comerica's carbon footprint, we have established quantifiable and measurable GHG emissions goals.

**65%** reduction of 2012 base year Scope 1 and 2 GHG emissions by 2030; **100%** reduction of 2012 base year Scope 1 and 2 GHG emissions by 2050



Progress: As of 2023 year-end, we have achieved a

57%

reduction in Scope 1 and 2 GHG emissions<sup>13</sup> against our 2030 goal and have already exceeded our 2025 goal of a 50% reduction. While our overall reduction was unchanged from 2022, our real estate square footage increased 8% as a result of adding new office locations in Michigan and Texas.

#### Scope 1 and 2 GHG emissions

Our Corporate Real Estate team, along with their external partners, manages our real estate-based Scope 1 and 2 GHG emissions goals and energy use. In 2023, we continued to take key actions toward achieving our goal to reduce our Scope 1 and 2 GHG emissions:

- Actively managed building heating and cooling throughout the year to maximize the use of natural conditions and minimize mechanical heating and cooling
- Added high-efficiency lighting to more buildings
- Increased efficiency of HVAC equipment in low-performing buildings with optimization technology

EMISSIONS TYPE	BASE YEAR	BASE YEAR Emissions	2021	2022	2023
Scope 1 GHG Emissions (tCO <sub>2</sub> e) <sup>14</sup>					
Direct emissions from fuel combustion and refrigerant leakage (real estate and travel)	2012	6,950	5,273	6,242	5,682
Scope 2 GHG Emissions (tCO <sub>2</sub> e)					
Scope 2 location-based GHG emissions	2012	74,784	30,246	28,804	29,221
Scope 2 market-based GHG emissions <sup>15</sup>	2012	74,784	30,323	29,699	25,570

## **Improving Our Renewable Energy Efforts**

Comerica contracted with our primary electricity supplier in Texas to provide Renewable Energy Certificates (RECs) associated with our electricity consumption beginning mid-year 2023. The agreement began mid-year 2023 and covered 89 of our Texas sites (66%) and 37% of our electricity consumption in Texas in 2023. The result of this change lowered our Scope 2 electricity-related emissions (market-based) by nearly 14% over 2022. We anticipate this reduction will be more significant in 2024 with a full year of impact from this program.

In addition, we have contracted with our primary electricity supplier in Michigan in a similar way beginning in 2026. We anticipate this will drive significant additional reductions in our overall market-based Scope 2 emissions associated with electricity in the near future. By adopting programs such as these, we are helping to support the renewable energy markets while also limiting our market-based Scope 2 emissions. We are also conducting research in 2024 to understand other potential renewable energy opportunities across our key markets.

<sup>13</sup> Includes Scope 1 and 2 location-based emissions

<sup>14</sup> tCO<sub>2</sub>e = metric tons carbon dioxide equivalents.

<sup>15</sup> The location-based emissions base year of 2012 was used as a proxy for market-based since a market-based emissions base year was unable to be calculated.

## **Scope 3 GHG emissions**

Comerica calculates our relevant Scope 3 emissions categories, many of which we have tracked and publicly reported for at least ten years.

In 2020, Comerica was one of the first U.S. regional banks to join the Partnership for Carbon Accounting Financials (PCAF), a financial services industry-led partnership of more than 450 financial institutions working to facilitate a consistent and transparent approach and framework to assess and disclose GHG emissions associated with loans and investments. This partnership supports our progress in developing approaches and methodologies for calculating financed emissions and is intended to improve the availability of industry data for all participants. Comerica also co-chairs the external PCAF business loans workgroup.

In joining PCAF, we committed to reporting on our finance-related GHG emissions within three years. We shared our first financed emissions disclosure in our **2023 TCFD Report**.

#### **Financed Emissions Update**

In 2023, PCAF made significant revisions to their emission factor database and how their economic-based emissions factors are adjusted for currency and inflation conversions. As a result of these changes, we made a revision of our base year to reflect those changes, resulting in our new 2019 base year. We provided restatements of the 2019-2022 financed emissions numbers using the U.S.-based sector level emissions factors. Please refer to our **current GHG emissions verification declaration** for these restated numbers from 2019-2022 and our current 2023 emissions totals. We expect these Scope 3 emissions estimates will continue to vary over time as data quality and methodologies continue to change and evolve.

For more details on our GHG emissions progress, review our **Environment Key Metrics Table**, our most recent **CDP Response** and our most recent **TCFD report**.

EMISSIONS TYPE	BASE YEAR	BASE YEAR EMISSIONS	2021	2022	2023								
Scope 3 GHG Emissions (tCO <sub>2</sub> e) – Relevant Categories													
Category 1 - Purchased Goods and Services <sup>16</sup>	2021	65,115	65,115	64,213	80,117								
Category 2 - Capital Goods <sup>16</sup>	2021	3,953	3,953	3,846	4,497								
Category 3 - Fuel and Energy Related Activities	2014	4,302	1,595	1,566	1,387								
Category 4 - Upstream Transportation and Distribution <sup>16</sup>	2021	4,064	4,064	3,649	1,158								
Category 5 - Waste Generated in Operations	2014	914	414	402	391								
Category 6 - Business Travel	2014	4,147	1,069	2,389	3,213								
Category 7 - Employee Commuting	2014	33,200	14,205	16,953	18,846								
Category 13 - Downstream Leased Assets	2014	1,869	470	502	283								
Category 15 - Investments <sup>17</sup>	2019	10,862,285	8,385,946	9,571,941	9,058,233								
Other Downstream	2014	272	222	211	232								

<sup>16</sup> In 2021, we changed our approach to calculating Scope 3 emissions for the categories of Purchased Goods and Services, Capital Goods and Upstream Transportation and Distribution to capture a larger portion of our supply chain within the emissions estimate. Individual goods, services and transportation-related emissions for paper, computer, carpeting, furniture, shipping and armored services are provided for previous years within our **Environment Key Metrics Table**.

<sup>17</sup> We focused our emissions estimate on the Business Loans Asset Class, which is generally consistent with Comerica's commercial loan portfolio and accounted for 92% of Comerica's total loan portfolio as of December 31, 2023. This emission estimate covers 56% of total on-balance sheet assets as of December 31, 2023. Base year revised to 2019 (from 2015) to account for changes in PCAF emission factor methodology.

# Reducing Paper, Waste and Water Impacts

In addition to GHG emissions and energy reductions, our operational environmental sustainability efforts include paper, waste and water reduction.

Paper Goal: 50% reduction in office copy paper usage (2012-2020); achieved in 2019



Progress: As of 2023 year-end, we have achieved a

84%

reduction in office copy paper from our 2012 base year.

## **Paper**

Our Corporate Procurement department tracks paper purchases across the company on a quarterly basis, including office copy paper, envelopes, rolled paper, statements, letterhead, marketing brochures and business cards. We continue to focus on implementing technology enhancements and educating colleagues about ways to reduce their paper consumption.

In 2023, we restricted printing to in-office only and continued messaging to reduce paper consumption as colleagues returned to the office. Due to supply chain issues in 2023, the availability of Forest Stewardship Council® FSC-certified and recycled paper was significantly impacted. As supply has normalized, we have resumed our preference for office copy paper purchases that are FSC-certified and contain post-consumer recycled content.

Waste Goal: 20% reduction in waste to landfill (2012-2020); achieved in 2015



Progress: As of 2023 year-end, we have achieved a

39%

reduction in waste to landfill from our 2012 base year.

#### Waste

Our Corporate Real Estate team, along with their external partner, tracks landfilled and recycled general office waste through our corporate-wide waste vendor, who provides updates/figures on an annual basis. Annual data is also gathered from our vendors that handle the recycling of electronics, paper and universal wastes.

The total amount of standard operational waste (not including paper handled through our secured document destruction vendor) held roughly steady from 2022 to 2023. Also, Comerica generated less electronic waste (24 tons in 2023 versus 78 tons in 2022) that was managed through our electronic waste recyclers.

**2023 Waste and Recycling Metrics** 

1,228 tons

of office paper recycled of

of electronic equipment recycled or repurposed

24 tons

53%

of total waste diverted from the landfill

Water Goal: 30% reduction in water consumption (2012-2020); initially achieved in 2019



Progress: As of 2023 year-end, we saw a decrease of

37%

in metered water use compared to our 2012 base year.

#### Water

Water stewardship is important as we operate in water-stressed regions as well as in communities with an abundance of water. Our approach continues to focus on efficiently using this important resource and closely monitoring consumption and costs. Comerica's water usage is primarily split between two activities: domestic (interior) use and landscape irrigation. Our Corporate Real Estate team, along with their external partner, tracks water consumption through our metered utility bills.

We track our water consumption by evaluating water bills for any anomalies in consumption or spend, which may indicate leaks or theft. At times, this is difficult due to limitations in the billing frequency from local utilities and delays in actual meter readings. This consumption data is added to our energy and environmental management system, which we use to evaluate data trends quarterly. The trend data helps us understand weather-related impacts on our water consumption, impacts associated with water efficiency measures and impacts resulting from system leaks.

In 2023, we saw a 12% decrease in water usage compared to 2022. This did not fully offset a 15% increase in water usage that we saw in 2022 (vs. 2021). However, we took lessons learned from 2022 and translated them into greater focus by teams within Corporate Real Estate and our external partners.

Comerica and our real estate partner took several steps toward greater water efficiency and awareness in 2023, including:

- Further shrinking the seasons for our irrigation systems
- Enhanced awareness of irrigation leaks by field teams
- Increasing oversight of water billing to identify leaks

We are continuing to implement new and innovative solutions to decrease our water consumption.



#### **Comerica Shred Days Support Privacy, Recycling and Food Banks**

Comerica's Shred Days support our local communities by collecting paper records and sensitive documents and shredding them securely as well as collecting food and donations. These free events help reduce fraud and identify theft, recycle hundreds of tons of paper and address hunger in our communities. Our highly visible and successful events provide us an opportunity to enhance our brand awareness, educate the public and engage with our colleagues and local communities.

Since 2008, we have securely shredded approximately 6.9 million pounds of paper and organized the donation of the equivalent of over 1.6 million meals to local food banks within our Shred Day markets.

COMERICA SHRED DAYS (Dallas, Houston, metro Detroit)	2023
Number of vehicles serviced	4,446
Paper securely shredded (pounds)	443,400
Food donations (pounds)	14,510
Food donations (\$)	39,485
Total meals donated based on quantity of food and monetary donations	136,069
Electronics recycled (pounds)	15,761

Corporate About This About Diversity, Equity Responsible Additional CEO Letter Responsibility Customers Colleagues Community Environment Report Comerica and Inclusion Business Information at Comerica

## **Tracking Our Progress**

Each quarter, a detailed report is produced to track progress across our environmental key performance indicators (KPIs). This KPI report tracks utility-related water, energy usage and operational-related emissions, along with data for other sustainability-related activities such as corporate travel. Other KPIs, like waste consumption, are tracked annually. We analyze the results and trends from these reports and share them with key decision-makers, such as our Corporate Real Estate leadership, the Corporate Sustainability Office and the ESG Committee. We also relay relevant information and metrics to our Facilities Management and Engineering teams to keep them informed of our facilities' performances, which allows them to take action, as appropriate, to help ensure that we continue reducing our environmental footprint and meet our environmental sustainability goals. For more environmental metrics, view our **Environment Key Metrics Table**.

# Reducing Environmental Risk Through Credit and Lending Practices

Our credit and lending decisions and relationships are guided by our corporate credit policies and evaluated on the individual details of each borrower and transaction. In addition, we pursue certain lines of businesses and industries based on our ability to provide products and services using our specialized expertise. An example of this is our Environmental Services Group, which provides financial solutions to a range of companies, including those in the landfill, gas to energy, waste to energy, renewable energy and recycling businesses, that help reduce the physical risks of climate change. We have also implemented policies that require significantly increased rigor and due diligence when we consider financing within certain industries or to higher risk customers.

Our primary credit policy was updated in 2022 with an expansion on our commitment to supporting environmentally beneficial companies and projects as well as community investments and development work. This commitment includes the consideration of ESG-related matters (including climate change) and improved tracking of environmentally beneficial loans.

## **Real Estate Lending Practices**

Our Environmental Risk Management Group, within our Enterprise Risk Division, manages environmental risks associated with the properties we finance. The team includes experienced environmental professionals who work to identify, evaluate and minimize potential environmental risks associated with loans secured by real estate. Managing these environmental risks helps limit the economic, regulatory and reputational risks associated with taking real estate as collateral in a loan transaction.

Our Environmental Liability Policy requires properties that are pledged as collateral to be evaluated for potential environmental liabilities of significance using standard and proprietary due diligence tools. In this way, Comerica supports the cleanup and reuse of industrial and commercial properties that have underlying soil and groundwater contamination.

Comerica follows Federal Reserve System and Federal Deposit Insurance Corporation (FDIC) guidelines that require lending institutions to have policies and procedures in place to manage environmental risk. We require our customers to comply with environmental laws that are covered in our lending agreements and monitor for environmental compliance when loans are originated and, depending on the individual credit risk profile, when certain loans are renewed. In some cases, we require follow-up assessments with borrowers and create agreements with them that establish specific outcomes and deadlines.

# **Environmentally Beneficial (Green) Loans**

By working with companies involved in environmentally beneficial industries and projects, we extend our impact well beyond our own footprint and advance issues such as recycling, sustainable energy, green buildings and pollution reduction.

Since 2012, Comerica has tracked environmentally beneficial or (green) loans within our loan systems using 14 green loan categories.



# \$2.9 Billion

in loans and commitments coded to environmentally beneficial (green) businesses or projects at 12/31/23



# 7% Increase

in loans and commitments coded as green as of 12/31/23 (vs. 12/31/22)

## **Determining Green Loans**

**Inherently Green Company** 

## More than 50%

of revenues attributed to green products or services

or

**Use of Proceeds for Green Purposes** 

# More than 50%

of loan proceeds dedicated to green purposes

To be counted as a green loan, a loan must be either for inherently green companies or companies that use a majority of loan proceeds for green purposes. We provide resources and guidance to help colleagues accurately code environmentally beneficial loans in Comerica's systems through on-demand, narrated training on our Comerica Sustainability intranet site.

The recycling, green building, solar energy, energy efficiency and brownfield redevelopment categories accounted for 77% of the loans and commitments we made to environmentally beneficial businesses and projects at 2023 year-end.

## 14 Green Loan Categories



Green building (new or retrofit)



Bio-gas



Brownfield redevelopment



Pollution control



Geothermal, wave or tidal energy



Bio-fuels



Recycling



Energy efficiency



Vehicle electrification/ ADV battery/fuel cell



Smart grid technologies



Solar energy



Wind energy



Green engineering/ consulting/evaluation/ design services





Other green products and services

Environment



#### **Supporting Our Green Customers: Bee Cups**

Jen Rose is an ecological artist, inventor and small business owner. In 2020, she was looking for a simple way to promote ecological well-being and help the environment. So, she put her artistic mind to work and came up with Bee Cups — small porcelain cups that store water for thirsty pollinators.

**CLICK HERE TO WATCH VIDEO** 

CEO Letter

## **Dedicated Renewable Energy Solutions Group**

Comerica formed a new group dedicated to growing and supporting its renewable energy business in 2022. An expansion of Comerica's Environmental Services Group, this team grew from Comerica's experience in financing landfill gas and biomass projects to financing independent renewable energy generators and those involved in the solar, wind and anaerobic digestion industries.

By consolidating related efforts from across the organization under one umbrella, the Renewable Energy Solutions group also allows Comerica to better align credit resources. including underwriting and approval, drive greater organizational consistency and benefit its broader sustainability objectives.

Our Environmental Services Group also partners with associations and nonprofits such as The Coalition for Renewable Natural Gas and the Environmental Research and Education Foundation to advance sustainability and improve industry practices.

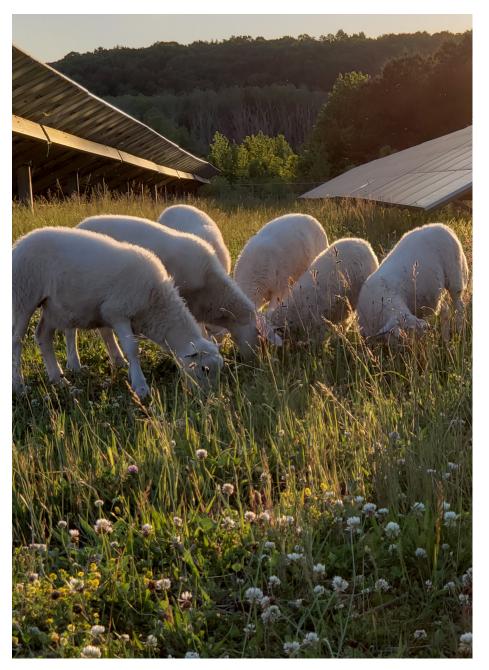


Photo Credit: Sheep grazing at Comerica customer Silicon Ranch's Volkswagen Solar Farm

## **Customers Investing Their Values**

With sustainable investing experiencing rapid growth, there is growing recognition that companies that manage sustainability issues may be better positioned for the long term. Beginning in 2021, Comerica partnered with notable ESG leader BlackRock to offer our customers dedicated ESG investment options, and we continue to offer these options. Comerica Trust also offers a number of ESG-related investment options managed by other investment managers. In addition, our partnership with Ameriprise makes available a variety of ESG-related products on both the advisory and retail brokerage platforms. Access to ESG-focused analysis underlying these options helps provide insights on emerging risks and opportunities while allowing our customers the choice to invest in line with their values.





### **Supporting Our Green Customers: Ocean Organics**

Since 1994, Comerica has worked to meet the financial needs of Ocean Organics, a seaweed-based fertilizer manufacturer. Ocean Organics has been processing North Atlantic seaweeds and formulating fertilizers in Maine for over 40 years. Their seaweed-based products provide a sustainable alternative for golf courses, landscapers and nurseries.

Seaweed harvesting has many benefits to the ocean. Unlike land crops, it doesn't require fertilizer, pesticides or land to grow. It absorbs carbon dioxide as it grows, counteracting ocean acidification that is harmful to coral reefs and shellfish. It also absorbs excess nutrients like nitrogen and phosphorous that contribute to oxygen-depleting algae blooms. Ocean Organics' sophisticated and sustainable techniques help maintain healthy seaweed beds and protect the ecosystems of Maine's marine algae. They are a member of the Maine Seaweed Council, who strives to protect the ecosystems of Maine's marine algae.

Their seaweed-based fertilizers, plant health materials, stress management products and soil conditioners lead the industry in quality, effectiveness, cost efficiency and environmental sustainability.

# **Driving Sustainability Engagement and Awareness**

## **Engaging Colleagues**

The voluntary Comerica Sustainability Awareness program called MSA is a cornerstone of our sustainability engagement strategy. Designed to teach colleagues about sustainability, the program provides them with ways to share their knowledge and put it into action. MSA engages in activities that support Comerica's sustainable business strategy and bring sustainability to life in our colleagues' everyday activities at home. As of 2023 year-end, 933 Comerica colleagues were participating in the MSA program.

The MSA program is one of many ways we educate colleagues on sustainability along with internal communications and discussion boards, green teams, sustainability-focused work groups and training. New hires are required to complete mandatory sustainability awareness training; 99.6% of Comerica's new hires completed the course in 2023.

39%

increase in MSA participants in 2023 (over 2022)

To further support sustainability action in our workplace and our colleagues' personal lives, Comerica partners with organizations such as Ecochallenge.org. Ecochallenge.org provides learning and engagement opportunities on the topics of general sustainability, climate, health and social justice to provide people with the knowledge and tools to create change. In 2023, Comerica participated in two Ecochallenges with colleagues across our markets: the Earth Month Ecochallenge in April and the People's Ecochallenge in October.

## **2023 Green Team Metrics**

310

colleagues participating in market-based green teams

200+

cell phones collected for recycling

15

volunteer events



## **Colleague-Led Green Teams**

Comerica's Green Teams are comprised of dedicated volunteers who organize year-round sustainability awareness and community involvement initiatives. In April 2023, we moved from our long-standing building-based green teams at ten of our larger buildings to market-based teams in Michigan, Texas and California. This move allows for additional colleague participation in our Green Teams, including those outside of Comerica's largest buildings. Events in 2023 included environmental-related volunteering projects, virtual and in-person educational events and donation drives. The work of the green teams also supports our MSA program.

## **Comerica and Community Impact**

Comerica continues to expand CoWork, a corporate real estate initiative to help us reduce square footage and environmental impacts, benefit local nonprofits and community organizations, prioritize collaboration for colleagues and enhance technology to support focus and productivity. CoWork projects incorporate more ergonomic features, large-screen monitors and other wellness and environmentally beneficial technology. Nine additional offices received CoWork renovations in 2023, for a total of 36 completed locations since September 2015.

CoWork provided Comerica with creative opportunities to reuse, repurpose and recycle surplus furniture, artwork, office supplies, carpeting, tile and other construction materials — reducing our total waste to landfills, resulting in:

#### 2023 CoWork Metrics

15+

boxes of supplies and artwork donated to several nonprofit organizations 2,000+

tons of construction materials recycled/ diverted from landfills 64

U.S. tons of paper shredded and recycled as part of CoWork renovations

Sustainable purchasing choices have helped shape our office environment in our new spaces. Our CoWork spaces included features such as low volatile organic compound carpets, glue, paint, stain and millwork; LED lighting with energy reduction features; GreenGuard-certified products to reduce indoor chemical air emissions; hydration stations to reduce bottled water use; and solar shades to improve temperature control and colleague comfort. We also introduced chairs at some of our new larger facilities which contain reclaimed ocean plastic in their construction.

## **Supporting Supply Chain Sustainability**

As stated in Comerica's **Environmental Policy Statement**, we expect our suppliers to manage resources wisely. During the supplier sourcing process, Comerica's Sustainability Office reviews products and services requested to determine potential sustainability risks or opportunities. When found, the Sustainability Office reaches out to the sourcing lead to share recommendations, including requesting sustainable attributes of products purchased or additional supplier information to determine if risk mitigation is necessary. In 2023, we reviewed 170 sourcing projects associated with more than 400 suppliers.

Our Green Procurement Team is composed of colleagues from Comerica's Procurement Team, Corporate Sustainability Office and our Corporate Real Estate supplier. This team meets bimonthly to set sustainability goals for Procurement, discuss best practices on engaging with suppliers and brainstorm sustainable solutions for our supply chain. The team also determines supply chain sustainability-related training topics and organizes trainings for procurement colleagues.

## **Supply Chain Sustainability Metrics**

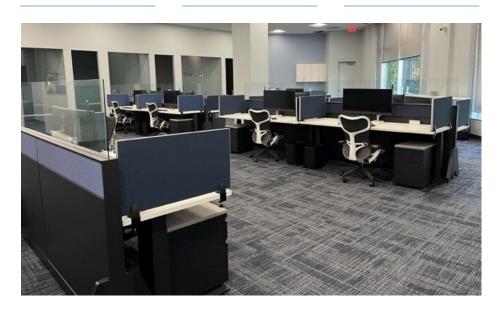
100%

of computers and displays with EPEAT ratings

99%

of flooring purchases containing recycled content 94%

of furniture purchases were BIFMA LEVEL® certified



CEO Letter	About This Report	About Comerica	Responsibility at Comerica	Customers	Colleagues	Diversity, Equity and Inclusion	Community	Environment	Responsible Business	Additional Information
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ENVIRONMENT	2012	2021	2022	2023
Energy				
Energy Use (MWh)				
Total direct and indirect energy use - real estate and transport (MWh)	153,210	92,862	98,450	94,176
Total direct and indirect energy use - real estate and transport (billion joules)	551,556	334,284	354,419	339,034
Total direct and indirect energy use - real estate only (MWh) <sup>42</sup>	148,266	90,678	95,044	90,532
Direct energy use - fossil fuels (MWh)	30,966	23,497	27,393	27,650
Indirect energy use - purchased electricity, steam, chilled water in metered buildings (MWh)	93,779	51,495	50,702	47,411
Indirect energy use - estimated electricity use in leased (and unmetered) buildings (MWh)	28,465	12,384	13,022	14,110
Energy Intensity				
Total direct and indirect energy use - real estate (MWh) per square foot at year-end	0.0267	0.0213	0.0228	0.0201
Total direct and indirect energy use - real estate (MWh) per square foot - average square feet over four quarters	N/A	0.0212	0.0225	0.0207
Total direct and indirect energy use (MWh) per FTE	16.96	12.48	13.15	12.23
Climate Change and Greenhouse Gas (GHG) Emissions <sup>43</sup>				
Total GHG emissions from Scope 1 and 2 Real Estate and Scope 1 Travel (metric tons of CO2e)	81,734	35,519	35,046	34,903
GHG emissions - Scope 1 and 2 Real Estate only (metric tons of CO2e)	80,533	34,980	34,207	34,005
Emissions intensity - real estate (metric tons of CO2e per square foot at year end) within organization	0.0145	0.0082	0.0082	0.0075
Emissions intensity - real estate (metric tons of CO2e per square foot - average square feet over four quarters) within organization	N/A	0.0082	0.0081	0.0081
Percent cumulative Scope 1 and 2 (location-based) GHG reduction from 2012 base year (goal = 65 percent GHG reduction from base year by 2030)	N/A	57	57	57
GHG emissions - Scope 1 Transport only	1,201	539	839	898

<sup>42</sup> Total direct and indirect Energy Use – Real Estate only includes Natural Gas, Diesel Fuel, Gasoline Fuel, Metered and Estimated Electricity, Estimated Natural Gas and Propane Gas for heat, Steam and/or Chilled Water.

<sup>43</sup> Comerica uses the Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition) for purposes of calculating its GHG emissions. Specific methodologies for estimating Scope 1, Scope 2 and Scope 3 emissions, including activity data sources, estimation techniques, global warming potentials and emission conversion factors, are disclosed in Comerica's most recent CDP Response.

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ENVIRONMENT	2012	2021	2022	2023
Climate Change and Greenhouse Gas (GHG) Emissions				
Breakdown by Scope				
Scope 1 GHG emissions - natural gas, jet fuel, diesel, gasoline and refrigerants	6,950	5,273	6,242	5,682
Scope 2 GHG emissions (location-based)	74,784	30,246	28,804	29,221
Scope 2 GHG emissions (market-based)	74,784	30,323	29,699	25,570
Scope 3 GHG emissions (metric tons of CO2e) - Supply Chain and Transport				
Category 1 - Purchased Goods and Services				
Gross (metric tons of CO2e) <sup>44</sup>	N/A	65,115	64,213	80,117
Category 2 - Capital Goods				
Gross (metric tons of CO2e) <sup>44</sup>	N/A	3,953	3,846	4,497
Category 3 - Fuel and energy-related activities				
Electricity transmission/distribution loss emissions	N/A	1,595	1,566	1,387
Category 4 - Upstream Transportation and Distribution				
Gross (metric tons of CO2e) <sup>44</sup>	N/A	4,064	3,649	1,158
Category 5 - Waste Generated in Operations				
Scope 3 lifecycle emissions associated with landfilled mixed solid waste	2,052	414	402	391
Category 6 - Business Travel				
Employee business travel by air and car	4,431	1,069	2,389	3,213
Emissions intensity - employee business travel emissions (metric tons of CO2e) per FTE	0.49	0.14	0.32	0.42
Category 7 - Employee Commuting				
Employee commuting emissions (metric tons of CO2e)	N/A	14,205	16,953	18,846
Category 13 - Downstream Leased Assets				
Total Downstream Leased Assets	1,257	470	502	283
Subleased metered electricity	726	190	186	93
Subleased estimated electricity	423	4	0	0
Subleased natural gas	81	51	70	18
Subleased steam	28	0	0	0
Subleased estimated heat - natural gas	N/A	3	0	0
Subleased corporate jet emissions	N/A	222	246	172

<sup>44</sup> In 2021, we changed our approach to calculating Scope 3 emissions for the categories of Purchased Goods and Services, Capital Goods and Upstream Transportation and Distribution to capture a larger portion of our supply chain within the emissions estimate. The individual goods, services and transportation-related emissions for paper, computer, carpeting, furniture, shipping and armored services are still being provided for previous year reference but have been incorporated into the total emissions estimate for 2021.

ENVIRONMENT	2012	2021	2022	2023
Climate Change and Greenhouse Gas (GHG) Emissions				
Category 15 - Investments				
Financed Emissions <sup>45</sup>	N/A	8,385,946	9,571,941	9,058,233
Other Downstream	N/A	222	211	232
CBRE Business Travel on Comerica Account	N/A	139	132	157
Comerica Leased Fleet	N/A	83	79	75
Real Estate Square Footage (square feet at year-end)				
Total metered and unmetered (square feet at year-end)	5,545,466	4,260,643	4,171,534	4,505,483
Total subleased (square feet at year-end)	137,637	47,105	30,412	27,993
Real Estate Square Footage (average square feet over four quarters)				
Average metered and unmetered (square feet over four quarters)	N/A	4,270,844	4,233,360	4,379,437
Average subleased (square feet over four quarters)	N/A	50,811	44,449	29,260
Environmental Resource Management				
Waste				
Landfilled colleague waste (short tons)	2,086	1,339	1,300	1,265
Percent cumulative reduction from 2012 base year (Goal = 20 percent Landfilled Waste Reduction by 2020)	N/A	36	38	39
Total recycled/repurposed waste (short tons)	3,370	1,743	1,527	2,656
Recycled office paper	3,108	1,486	1,285	1,228
Recycled/repurposed electronic equipment	149	96	78	24
Recycled operational waste	110	153	150	1,381
Recycled cardboard baler waste	N/A	0	3	19
Recycled pallets	N/A	6	9	2
Universal waste	3	2	2	2
Total waste diverted from landfill - including recycled office paper, recycled/repurposed electronic equipment, recycled colleague waste and universal waste (percent)	62	57	54	53

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<sup>45</sup> Includes Business Loans Asset Class as defined by PCAF.

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ENVIRONMENT	2012	2021	2022	2023
Paper				
Total paper consumption (Tons)	1,266	353	360	297
Office copy paper consumption (Tons)	560	140	116	88
Other office paper consumption (Tons)	618	210	239	197
Marketing paper consumption (Tons)	88	3	5	12
Paper Intensity metrics (pounds consumed per FTE)				
Total office paper (office copy and other office paper) consumption in pounds per FTE	260.76	93.95	94.68	73.84
Office copy paper consumption in pounds per FTE	123.96	37.50	30.89	22.78
Percent cumulative reduction from 2012 base year (goal = 50 percent Office Copy Paper Reduction by 2020)	N/A	75	79	84
Environmental Attributes of Paper				
Total FSC-certified office paper (percent of total) <sup>46</sup>	47	40	31	3
Total FSC-certified marketing paper (percent of total)	64	100	100	0
Office copy paper >= 30 percent post-consumer recycled content (percent of total office copy paper)	97	97	92	8
All other papers (excluding office copy paper) >=10 percent post-consumer recycled content (percent of total papers except office copy paper)	14	3	4	6
Total post-consumer recycled content by weight (percent of total paper consumption)	14	12	9	1

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ENVIRONMENT	2012	2021	2022	2023
Water Stewardship				
Total water consumption (cubic meters) <sup>47</sup>	451,532	281,845	322,840	283,594
Intensity metric - water consumption (cubic meters per Total Colleague FTE)	49.98	37.87	43.11	36.83
Percent cumulative reduction from 2012 base year (goal = 30 percent Water Reduction by 2020)	N/A	37.6	28.5	37.2
Environmentally Beneficial Loans (part of ESG-Related Lending and Investment Impact Topic)				
Loans and commitments (billions \$)	1.04	1.68	2.68	2.87
Loans and commitments (number of companies)	127	126	148	164
Supplier Sustainability Engagement				
Percent of carpet purchases that were NSF 140 Gold rated and/or Cradle-to-Cradle silver certified	99	100	100	100
Percentage of flooring purchases, including carpet and vinyl flooring, that contained recycled content	N/A	98	70	99
Percentage of computers and displays purchased that carried an EPEAT rating	N/A	100	100	100
Percentage of furniture purchases that were BIFMA® level certified	N/A	100	98	94
Percentage of office supplies purchased from Office Depot that contained post-consumer recycled content	N/A	20	21	10
Percentage of office supplies purchased from Office Depot that were at least "light green" in Office Depot's GreenerOffice™ Eco-Rating System	57	35	30	5

<sup>47</sup> Our "direct billed" water consumption includes all properties for which Comerica receives and pays water bills directly via our utility bill payment and management system. Leased properties controlled by our landlords are not included in these totals.