

## **Get ready to Raise Your Expectations**.

### Congratulations on upgrading your banking experience to Comerica Bank.

To ensure your transition is as seamless and effortless as possible, we've prepared a simple checklist to make certain your automatic payments, deposits and other transactions continue uninterrupted.

#### Step 1: Enroll in Comerica Web Banking®.

Download our mobile app.

Set up Comerica Web Bill Pay®.

Set up your paperless statements.

### Step 2: Organize your transactions.

Identify your automatic deposits.

Identify your automatic payments.

Identify any outstanding checks or payments on your old checking account.

Use our <u>Deposits</u> and <u>Payments Worksheets</u> to help you stay organized and track your changes.

### Step 3: Make the move.

Move your direct deposits to your new Comerica checking account by contacting your employer's HR department or using the <u>Direct Deposit</u> <u>Transfer Request form</u>.

Set up your automatic payments to debit your Comerica checking account.

Transfer automatic payments by setting them up in Comerica Web Bill Pay® or by using the Automatic Payment Transfer Request form.

### Step 4: Track your activity.

Stop using your former bank account when you start your new account transition.

Maintain sufficient funds in both your former bank account and your new Comerica account to cover outstanding checks, automatic withdrawals and other payments.

Check off each outstanding item on your worksheet as it clears your former account.

### Step 5: Close your former checking account.

Confirm that all automatic deposits have been transferred.

Confirm all automatic payments have been transferred.

Confirm that all outstanding checks have cleared.

Confirm that all debit card transactions have cleared

Contact your former bank to request the account closure or use the <u>Account Closing Request form</u> and send it to your former financial institution.

Transfer any remaining deposits to your new Comerica checking account.

Destroy any unused checks, debit/ATM cards, and deposit slips associated with your former account.



To access the forms needed to make the switch, go to <u>comerica.com/switch</u> or scan the QR code.



### **Deposits Worksheet**

Use this page to keep track of all the information you need to switch automatic or recurring deposits to your new Comerica Bank account.

Information may include payroll checks, government deposits (e.g., social security), brokerage deposits (e.g., dividends, interest), transfers from other bank accounts, child support or other court-issued deposits.

### **Applicant Information**

**Comerica Routing Number** 

(First set of numbers on your checks [9 digits] before your account number)

**Comerica Account Number** 

(Second set of numbers on your checks [10 digits] following your routing number)

Automatic Deposits					
Employee ID or Other Account Number	Website or Email	Amount	Date Communication Sent	Estimated Switch Date	Switch Complete (Deposits moved to Comerica)
	Employee ID or Other Account Number	Employee ID or Other Account Number  Website or Email	Employee ID or Other	Employee ID or Other Website or Empile Amount Date Communication Cont	Employee ID or Other Walkite or Empil Amount Date Communication South Control Country

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## **Payments & Outstanding Items Worksheet**

Use this page to keep track of the information you need to switch automatic and web bill pay payments to your new Comerica Bank account. At your convenience, you may also use this worksheet to track outstanding checks on your former bank account, or outstanding debit card transactions to ensure they clear.

Information may include mortgage payments, utilities, cell phone, credit cards, car/auto payments, student loans, streaming services, gym memberships and other transactions, such as transfers to externally linked deposit accounts, retirement accounts and investment accounts.

You should also make a note of any websites that are linked to your current bank account. For example, if you use a mobile wallet app to shop online, you'll need to update your bank account or debit card information once your new account is open.

### **Applicant Information**

**Comerica Routing Number** 

(First set of numbers on your checks [9 digits] before your account number)

**Comerica Account Number** 

(Second set of numbers on your checks [10 digits] following your routing number)

Automatic Payments						
Company Name/ Address/Phone	Employee ID or Other Account Number	Website or Email	Amount	Date Communication Sent	Estimated Switch Date	Switch Complete (Payments moved to Comerica)
1.						
2.						
3.						
4.						
5.						
6.						
7.						
8.						
9.						
10.						
11.						
12.						
13.						
14.						
15.						
16.						
17.						
18.						
19.						
20.						

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### **Automatic Payment Transfer Request**

Date:	(mm/dd/yyyy)
Merchant/Payee:	
Street Address:	
City/State/ZIP:	
RE:	
Customer Name:	
Merchant/Payee Account Number:	
Customer Street Address:	
Customer Phone Number:	
Customer City/State/ZIP:	
Dear Sir or Madam:	
Please consider this request, as indicated by my original signature, as formal authorization to dec	duct any
recurring payment(s) to you from my new account with Comerica Bank, listed below. Recurring p	ayments from
my former bank account should be discontinued.	
Please make this change effective:	(mm/dd/yyyy)
New Comerica Bank Account Number:	
New Comerica Bank Routing Number:	
(Include a voided copy of your check along with this form.)	
If the information contained in this letter is insufficient to make the changes requested, please se	end the
appropriate form to the customer address above.	
If you have any questions, please contact me at:	(xxx-xxx-xxxx)
Thank you for your assistance.	
Signature: Date:	

Transfer automatic payments by setting them up in Comerica Web Bill Pay®, by visiting the payee's website or app, or by using the Automatic Payment Transfer Request form for each automatic or recurring payment.

### **Direct Deposit Transfer Request**

Date:

Merchant/Payee:
Street Address:
City/State/ZIP:
RE:
Customer Name:
Customer Street Address:
Customer Phone Number:Customer City/State/ZIP:
Dear Sir or Madam:
Please consider this request, as indicated by my original signature below, as formal authorization and order to make any recurring direct deposit(s) to my new account with Comerica Bank, listed below. Direct deposits to my former bank account should be discontinued.
Please make this change effective: (mm/dd/yyyy)
New Comerica Bank Account Number:
New Comerica Bank Routing Number:
(Include a voided copy of your check along with this form.)
If the information contained in this letter is insufficient to make the changes requested, please send the appropriate form to the customer address above.
If you have any questions, please contact me at: (xxx-xxx-xxxx)
Thank you for your assistance.
Signature:Date:

You can complete the Direct Deposit Transfer Request form for each entry from your Deposits Worksheet. Mail the form or submit it to your human resources department. To transfer social security direct deposit, you can either call the Social Security Administration or go to <a href="www.ssa.gov">www.ssa.gov</a>.

(mm/dd/vvvv)

# **Account Closing Request**

Dear Sir or Madam:

Please close my account effective:	(	mm/dd/yyyy)
Account Holder Name:		
Joint Account Holder Name:		
	Type of Account:	
Prepare a cashier's check for the balance	of my accounts payable to:	
Account Holder Name:		
And mail the check to the following addre	ess:	
Account Holder Street Address:		
City/State/ZIP:		
If you have any questions, please contact	me at: (	(xxx-xxx-xxxx)
Thank you for your assistance.		
Account Holder Signature:	Date:	
IMPORTANT:		
Date:		
I understand that I need to keep my old acc all automatic deposits and withdrawals hav	count open until all pending transactions have been conve been redirected.	npleted and
Account Holder Signature:	Date:	
Joint Account Holder Signature:		
(Please note: Your bank may require additi	onal forms and documents.)	

and payments have posted before closing your account. Not all institutions accept this form. You may want to contact your institution to verify their process.

Complete this form and submit it to your former institution to initiate an account closure. Be sure that all checks